



SERVICE SHEET

**THIS FORM MUST BE COMPLETED BY CERTIFIED PERSONNEL WITH EXPERTISE IN AIR
CONDITIONING AND ELECTRICAL SYSTEMS.**

Date: _____

Customer

Name: _____

Address: _____

Telephone: _____ Invoice/ticket: _____

Installation date: _____

Date reporting failu: _____

Reviewing Technician Name: _____

Technician License: _____

Product

Model: _____ Evaporator Series: _____

Condenser Series: _____ Refrigerant Type _____

Technical information

Error code _____

Voltage between L1 – Neutral (110V Product): _____ Voltage between L1 - l2: _____

Voltage between L1 - Ground Connection: _____ Voltage between L2 - Ground: _____

Area to be heated (Square Feet) _____

Distance between indoor unit and outdoor unit: _____

Room height _____ Distance between ceiling and evaporator _____

Refrigerant Pressure: _____ (PSI) Suction Line Temperature: _____

Superheating: _____ Room Temperature: _____

Injection Air Temperature: _____ Outside Temperature: _____

Note: For all Aurus products (110V y 220V) the following measurement will have to be performed:

Ground Connection to neutral connection

Result in direct current voltage (DCV) _____

Technician Diagnosis: _____

Requested spare part _____

**** Include photographs of the error code, voltage, and product review.